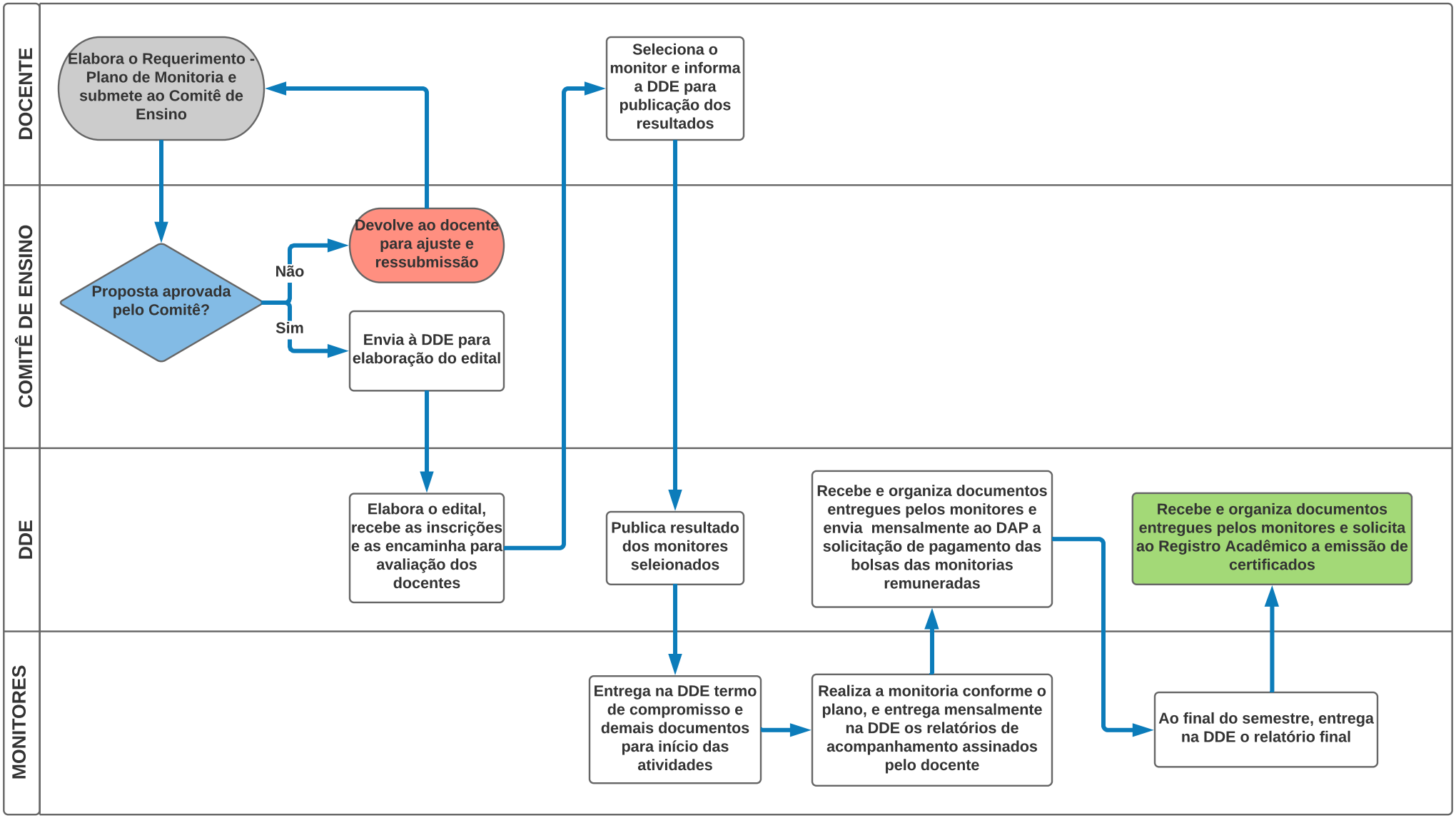PROCESSO DE MONITORIAS